

BEAM *Stream*

Issue Thirteen: October 2024



A BURST OF CARNIVAL FUN BRINGS EXCITEMENT TO BEAM PARK

Full article on pages 4 and 5.

BROUGHT TO YOU BY THE **BEAMPARK** PARTNERSHIP

L&Q


COUNTRYSIDE
Places People Love

BEAM PARK COMMUNITY FORUM

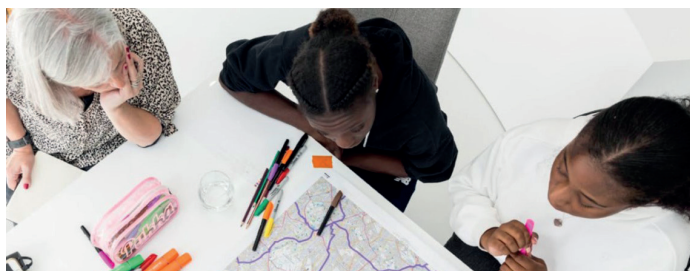
The first Beam Park Community Forum took place on 31 July 2024. It's run by the chair, vice chair and resident members of the Beam Park Residents group. They were joined by L&Q staff Siobhan Haigh – Community Development Lead, Simone Taylor – Community Regeneration Lead, Tamara Mitchell – Project Manager at Countryside and councillors from the London boroughs of Havering and Barking and Dagenham.

If there's a topic related to Beam Park that you'd like to be discussed at the Community Forum, please contact the chair via email at: beamparkchair@gmail.com

If you'd like to become a resident member of the Community Forum and can commit to attending quarterly meetings, please send your expression of interest to: beamparkenquiries@lqgroup.org.uk

The next Community Forum will be held on Wednesday 6 November 2024 from 6pm- 7:30pm.

MAKE SPACE FOR GIRLS



Are you female and aged 16-24?

We're looking for a young female to join our Beam Park Community Forum to represent younger females on the development and support the 'Make Space for Girls' project. 'Make Space for Girls' is designed to look at and tackle the barriers that teenage girls and young women face in accessing public spaces like parks. We know that safety and a lack of facilities for girls and young women prevent them from using parks.

If you would be interested in supporting this project or just want to know more, please contact BeamParkEnquiries@lqgroup.org.uk

GET INVOLVED!

Do you want to be involved in planning community events at Beam Park? Why not join our Events Committee and have your say!

Please contact BeamParkEnquiries@lqgroup.org.uk to get involved!

Get in touch

There are lots of ways you can get in touch with us:

- You can contact our Customer Service Centre by calling **0300 456 9996** or emailing us at contact@lqgroup.org.uk
- To speak to us about an existing repair you can call us on **0300 456 9996**. You should also use this number for emergency repairs, where there is an immediate danger to you or members of the public. To tell us about a new repair, complete the online "report a repair" form on our website.
- If you need to speak to us about any non repairs-related issues, speak to your Neighbourhood Housing Lead
- Get more involved in your community and help shape the services we provide to you. Find out more about resident involvement opportunities in the 'L&Q community' section of our website.

Have your say

Got something you want to see included in the next newsletter? Email us at beamparkenquiries@lqgroup.org.uk and it might just make it into the next edition!



COMPLAINTS

We'll always aim to deliver a service that meets your expectations, but if this doesn't happen, we have a formal complaints process. To find out more, visit www.lqgroup.org.uk/contact-us or call **0300 456 9996** and we'll do our best to put things right.

L&Q is a member of the Housing Ombudsman Scheme and we follow their Complaint Handling Code. So if you're still not satisfied after we've dealt with your complaint, you can contact the Ombudsman at www.housing-ombudsman.org.uk or by calling **0300 111 3000**.

BEAM PARK FUNDED PROJECTS

Mile Rainbow CIC



Happier, Healthier, Beam Park offered a rich variety of engaging activities for body and mind such as East Asian dance, gentle martial arts suitable for all ages and skill levels, calligraphy, and health talks. Participants reported feeling happier and more positive following the group dance sessions, which created a relaxed and informal atmosphere for learning about both physical and mental health.

Your Sport



You may have seen that Your Sport has been delivering sports activities on the MUGA every during the school holidays. Children have learnt new skills, made friends and taken part in dodgeball, nerf wars, cricket, basketball plus many more.

Newark Youth

Newark Youth London held sports sessions on the Beam Park MUGA for six weeks over the summer. These included football, cricket, basketball, badminton and table tennis. Alongside this they ran a variety of arts and craft activities such as cupcake decorating, animal mask painting, tote bag colouring and neckless/bracelet jewellery making which were a real hit with the young people. To round it all off they hosted a family fun day with music, a bouncy castle, life size Connect4, Jenga, Snakes & Ladders, popcorn, candy floss, cake and lots more food and drink.



What's Coming Up at Beam Park?



BEAM PARK



❄️ ❄️ ❄️ ❄️ *Winter Party* ❄️ ❄️ ❄️ ❄️

Winter Party December 2024

Calling all residents!!

- Do you have your own small business or hobby that you would like to showcase?
- Do you make jewellery, paint pictures, knit or craft?
- Are you interested in selling your creations to other Beam Park residents?
- We're looking for residents who would like a stall at the upcoming Beam Park Winter Party.

Please get in contact to discuss your ideas at:
beamparkenquiries@lqgroup.org.uk

Stalls are limited and must comply with L&Q policies.

COMMUNITY CABIN



Located on the grassy area opposite the L&Q Sales and Marketing Suite, the cabin is used as a community space. It's where we meet with residents and hold small events such as coffee mornings and 'meet your neighbour.' Newark Youth recently held sessions there to speak with young female residents. Look out for more information on events being held in the cabin.

PLEASE CAN YOU HELP?

We want to create a welcoming and safe space in the cabin for residents so we're asking for donations of soft furnishings (chairs, rugs), toys and books. If you can help with donations of any of these items, please do get in touch at BeamParkEnquiries@lqgroup.org.uk

COMMUNITY UPDATE

Summer Carnival

On Saturday 3 August we held the Beam Park Summer Carnival Festival in Central Park. We partnered with UKON Careers to deliver the ultimate all-inclusive mini carnival experience for residents of Beam Park and the local community.

There were carnival craft workshops, including mask and headdress making where residents were able to create their own masks. UKON also bought along some of their own amazing headdresses for residents to try on.

Carnival-goers enjoyed two dance performances from local performing arts groups. The first dance performance was from 'Konverse Dance Crew' who specialise in street dance. The second was from 'Soca Massive Fancy Sailors' who wowed with their amazing red and white costumes.

There was face painting as well as tasty treats including candy floss and slush. Traditional carnival music was played by the DJ and the 'Heat & Soul' food truck provided delicious hot Caribbean food.

Towards the end of the event there was a mini parade around the park which residents took part in and followed the 'leader.'

With over 200 residents registering for the event and even more turning up on the day, including members of the wider community, the carnival was a great success.

Local Councillor Matthew Stanton attended as well as police officers from the local safer neighbourhood team who all took part in the activities.

Residents enjoyed themselves so much they've been asking if there will be another carnival next year!





ESTATE MANAGEMENT UPDATE

Road Signage – It's come to our attention that unfortunately, road signs on the development are not being followed, especially the one-way systems that are in place. Please note that Halewood Way becomes a one-way road to vehicles near the entrance of Sainsbury's. We're looking at putting more safety measures in place, and in the meantime, please be aware of road signage, which is there to keep everyone from harm.

Theft of packages – Some of you will be aware there's been an ongoing issue with packages going missing. We've contacted local police about this and been told that it's also a problem within the surrounding area. Local police have advised that if you are not at home, get your packages dropped off at a local collection point in the area.

Bin stores – We've had a few complaints about fly tipping and rubbish bags being dumped on the floors of the bin stores instead of being placed in empty bins. This causes a pest problem and is a potential fire hazard, so please make sure your rubbish goes in the bins.

Bulky Items – Bulky items, such as mattresses or furniture, need to be disposed of by yourself at a local tip. The cost of us arranging for a waste collection company to remove bulk items from the bin store will be reflected in service charges. For more information on how to remove bulky items please contact:

Havering Council: 01708 432563

Barking & Dagenham Council: 020 8215 3000

The Swale – Some of you may have seen a pipe pumping the water out of the Swale. This is an ongoing project which is being overseen by Countryside are overseeing. Hopefully once the water is pumped out fully the issues will be resolved with the swale.

Litter – The volume of litter in Beam Park is still high despite the number of bins on the development. Please make sure that all rubbish is placed in bins.

CARETAKING TEAM

Beam Park has a caretaking team, Mark and Dajshon, who look after the external and communal areas of Beam Park. Be sure to say hi when you see them around.



Dajshon

SAFER NEIGHBOURHOOD TEAM

Your Safer Neighbourhood Team (SNT) is a group of Met police officers dedicated to serving your community. The team is made up of officers based in your area (or 'ward'), supported by additional officers from the wider area.

They work closely with local authorities, community leaders and residents to decide policing priorities for the area. This helps to find useful, long-term solutions to local problems, while maintaining a wider focus on reducing crime across London.

Upcoming dates to meet your SNT:

Walk & Talk around the Mardyke, RM13 8GW
10 October: 12-2pm

Walk & Talk on Spencer Road, RM13 8HB
16 October: 7-8pm

Crime Prevention advice on New Green, RM13 8JX
2 November: 6:30-7:30pm

Walk and talk between Tesco and Passive Close RM13 8QH
20 November: 7-8pm

More information on your SNT can be found here:
Your area | Metropolitan Police

L&Q at
BEAM PARK



Do you have a friend interested in getting on the property ladder?

When you refer a friend to us, you'll receive **£500 in gift vouchers** as a thank you. Your friend will also receive **£500 in vouchers** to make their new home even more special.

For more information visit:
lqhomes.com/refer

lqhomes.com/beampark

Terms and Conditions apply. Speak to a member of the sales team for more information.

Simple Life London!

A stunning flat from a landlord you can trust? The answer's simple...

Simple Life London is a private landlord, offering high-quality, professionally managed flats for rent.

Simple Life London has neighbourhoods across London including four buildings at Beam Park. Offering 1-3 bedroom fully furnished flats with large balconies, 24hr emergency care, resident mobile app, parking space rental and pet friendly apartments.

You can also find the Simple Life in Acton, Barking, Royal Albert Dock, Waltham Cross, Enfield, and Walthamstow.

Refer a friend, family member, or acquaintance to move into a Simple Life home across the UK and get a £100 Love2Shop voucher. T&Cs apply.

Visit www.simplelifelondon.co.uk or www.simplelifehomes.co.uk to find out more.



CONSTRUCTION UPDATE



Since our last update in June 2024, the Beam Park community has grown with nearly all homes in Phase I now occupied.

On Phase 2 almost 57% of homes are now occupied. The most recent handover of 19 affordable homes in Verona House and Versailles Road took place in August 2024.

The final handover of 70 affordable homes in Grenada House is expected to take place in September 2024, achieving the milestone of delivering 518 homes on Phase 2.

The site team has made every reasonable effort to ensure

the safety of our sites and residents, and to reduce the impact of the ongoing construction. Please be aware of your surroundings and walk where indicated around the outside of the site. We would like to thank all residents for their continued patience during this phase of construction.

Energy queries

The Energy Centre that services residents living in the London Borough of Havering has been handed over to L&Q Energy. If you have a query relating to heating or hot water or if you identify a problem with your heat interface units, please contact L&Q Energy (LQE) Customer Contact Centre Team on 0333 003 3733. For non-urgent queries or issues, please email LQE at lqenergy@lqgroup.org.uk

London living rent



Do you have a friend or family member who might be interested in London Living Rent?

Funded by the Mayor of London, London Living Rent is a government-backed scheme that enables you rent at a discounted rate than you would expect to pay for a similar property on the open market. This helps you to save money each month, which can go towards buying a home through Shared Ownership.

L&Q has a wide range of London Living Rent homes available across London. To check the full London Living Rent criteria and what homes are available please visit: lqhomes.com/LLR



Beam Stream website

The Beam Stream website is almost complete! In the meantime, please continue to sign up to our mailing list using the QR code to the left. If you have any issues, please email:

BeamParkEnquiries@LQGroup.org.uk



Visitor parking app

PCM have a Virtual Visitor Parking App. All vehicles parked in the marked VP bays must be registered for a valid Virtual Visitor Parking (VVP) parking session.

To download and register for the app, please search for 'Virtual Visitor Parking' in your app store or scan this QR code. Don't forget – you can self-enforce your own allocated parking bay by applying for the use of the PCM self-enforcement app. For more information on how this service can work for you.

Please contact PCM on **01753 512 603** or visit: <https://www.parkingcontrolmanagement.co.uk/contact>



Pound Advice

Pound Advice – a free service offering confidential advice and support with budgeting, debt and benefits for L&Q residents. For more information, call: **020 3475 2221**

email: pound@we-are-digital.co.uk or visit: <https://poundadvice.org.uk/contact-us/>

CONTACT THE TEAM TODAY

If you're experiencing maintenance issues with your home:

Private purchasers

Contact Countryside Customer Services on **01277 233 699** or customerservicespseast@cpplc.com

L&Q tenants and leaseholders

Contact L&Q Aftercare team to report any issues with your property on **020 8189 7604** between 8.30am – 5pm (Mon – Fri) or at lqaftercarelondon@lqgroup.org.uk
For out of hours, please call **0300 456 9998**

Questions about the new homes or the ongoing construction work

Countryside Marketing Suite, open daily, 10am – 5.30pm **020 3813 9139** or visit www.beampark.com

L&Q Shared Ownership homes

020 8189 7502 or visit lqhomes.com/beampark

Estate and block management queries

Contact your L&Q Neighbourhood Housing Lead at LHousingServiceTeam@lqgroup.org.uk or **0300 456 9998**

Caretaking Supervisor, Ray Stares on **07984 602 399**

L&Q Energy

Contact L&Q Energy helpdesk about your account landqenergy@lqgroup.org.uk or **0333 003 3733**

For information on community engagement events and activities

Please contact: beamparkenquiries@lqgroup.org.uk