



BEAM PARK'S SUMMER CELEBRATION BRINGS COMMUNITY TOGETHER!

On Saturday, 9 August, Beam Central Park was alive with the sound of laughter and music as over 300 residents gathered for the annual Summer Fun Day. The afternoon was a true celebration of community spirit, filled with sunshine and smiles.

The park buzzed with activity as families enjoyed everything on offer, from giant inflatables and garden games to a creative arts and crafts station. The day was made even more memorable by the fantastic support from our local partners. We were delighted to welcome our local councillors, the Beam Park SNT, and the mental health charity MIND.

A huge highlight for everyone was the visit from the London Fire Brigade, who brought along a real fire engine for all to explore!

No summer party is complete without treats and the free ice cream, candy floss and popcorn were a huge hit, adding a sweet touch to a perfect day. Events like this are about creating moments where neighbours can connect and make lasting memories.

A massive thank you to all the residents who attended, and to the staff and volunteers whose hard work made this wonderful day possible.



A BIG CONGRATULATIONS TO MAYO, OUR NEW COMMUNITY FORUM CO-CHAIR!

We are thrilled to announce some fantastic news for the leadership of our community. Please join us in giving a huge congratulations to resident Mayo, who has been appointed as the new Co-Chair of the Beam Park Community Forum!

Mayo will be working alongside our existing Chair, Felician, to jointly lead the Forum. But what does a Co-Chair do? In simple terms, it means they are a team. Instead of one person holding all the responsibility, Mayo and Felician will share the leadership, bringing their combined skills and passion to the role.

Together, they will:

- Run the meetings, making sure everyone's voice is heard
- Set the agenda, deciding on the most important topics to discuss
- Be the voice of the residents, representing your views to L&Q, Countryside and our local councillors.

This new partnership is a brilliant step forward, making the Forum's leadership even stronger and more resilient. We are so excited to see what Mayo and Felician achieve together for the benefit of our whole community.

BEAM PARK



Community cuppa

Every Wednesday 9.30 to 11.30pm
'The Living Room'
Halewood Way, Rainham, RM13 8QZ

We are delighted to invite all residents to our new weekly Community Cuppa, a relaxed and informal coffee morning for everyone at Beam Park. It's the perfect opportunity to make new friends, catch up with familiar faces and build the connections that make our neighbourhood a wonderful place to live. There's no need to book – just turn up!

We'll provide the tea and coffee, you just need to bring yourself. We can't wait to see you there!

BEAMPARK

Delivered in partnership



Get in touch

There are lots of ways you can get in touch with us:

- You can contact our Customer Service Centre by calling **0300 456 9996** or emailing us at **contact@lqgroup.org.uk**
- To speak to us about a repair you can call us on **0300 456 9996**. or to tell us of a new repair, you can complete our online report a repair form on our website. You should also call this number for emergency repairs, where there is an immediate danger to you or members of the public
- If you need to speak to us about any non repairs-related issues, you can speak to your Neighbourhood Housing Lead
- Get more involved with us and help shape the services we provide to you. You can find out more about resident involvement opportunities in the 'L&Q community' section of our website.



BEAM PARK COMMUNITY FORUM

Upcoming Community Forum dates for your diary: **Wednesday 29 October 2025**





HAVE YOUR SAY! AN INTRODUCTION TO THE BEAM PARK COMMUNITY FORUM

Have you ever wondered how you can have a real say in what happens in our community?

The Beam Park Community Forum is your direct link to the decision-makers, and it's a vital part of making our neighbourhood a better place to live.

What is the Community Forum?

The Forum is a regular meeting where resident representatives, L&Q, our development partners and local councillors all come together. It's a dedicated space to discuss the key issues that matter to you, from housing management and the cleanliness of our shared spaces, to updates on new building phases and ideas for community events.

Your voice matters

Led by our brilliant resident Co-Chairs, Feliciana and Mayo, the Forum is the most effective way for the community's voice to be heard. It's where your feedback, concerns, and ideas are shared directly with the people who can make change happen. It's a collaborative space where we can work together to solve problems and shape the future of Beam Park.

Get Involved! The Forum is always looking for passionate residents to join and represent their neighbours. If you are interested in becoming a member and having your say, please get in touch with us to find out more at beamparkenquiries@lqgroup.org.uk

COMMUNITY UPDATE: MULTI-FAITH / COMMUNITY HUB AT BEAM PARK

We're aware of public discussion and materials circulating about the planned Multi-faith and Community Hub at Beam Park. L&Q and Vistry (Countryside) remain fully committed to delivering the Hub, which has always been part of the long-term vision for Beam Park

We continue to work with our partners to deliver the Hub for residents. The Hub will offer a welcoming, inclusive environment for all residents, with a bookable community space that also accommodates regular services by different faith groups. We see it as a focal point for the community - a place where people of all backgrounds can come together, connect, and celebrate Beam Park's vibrant and diverse character.

In the coming weeks, we will be sharing further information about the Hub, including the confirmed operator and initial design plans.

As many of you already know, we have recently opened The Beam Park Living Room, located at the former L&Q Sales & Marketing Suite on Halewood Way. This has now been repurposed as additional community space for residents to use. We will soon be publishing a timetable of free projects and events for all residents to enjoy.

If there's a particular activity, workshop, or session you'd like to see delivered at The Living Room, we'd love to hear from you. Please contact us at: beamparkenquiries@lqgroup.org.uk.

THE BEAM PARK FUND: PARTNERING FOR OUR COMMUNITY



Did you know that Beam Park has its own dedicated community fund? Run in partnership between L&Q and Countryside, the Beam Park Fund is a project designed to work with brilliant external organisations to deliver high-quality activities and services for the residents of Beam Park.

The fund in action - This summer, the Beam Park Community Fund brought free, fun holiday activities to local young people by sponsoring a successful

partnership with expert groups Salaam Peace and Newark Youth.

Throughout the school holidays, their joint programme delivered engaging sessions directly to the community. Salaam Peace led sports coaching sessions that focused on teamwork and new skills, while Newark Youth's crucial outreach work ensured the activities were inclusive and well-attended by all children.

The initiative was a perfect example of Beam Park Community Fund in action, creating a positive and safe environment where new friendships were formed and community spirit flourished.

This is how the fund works:

By investing in experienced partners to deliver projects that benefit our residents and help build a strong, active, and positive community for everyone.

What's on in The Living Room?

Check out our events calendar. More information is available at: beamstream.london



MONDAY	TUESDAY	WEDNESDAY	
	 Homework Space: 15:00pm – 17:00pm	 Community Cuppa : 9:30am – 11:30am	
THURSDAY	 Work from the Living Room : 9:00am – 17:00pm		 Our weekly events calendar will be refreshed every Friday and shared with all residents on the Beamstream.london website.  If you have any ideas about what you'd like to see happen in the Living Room, please contact us at beamstreamenquiries@lqgroup.org.uk . Remember, this is your space!

CONNECTING OUR COMMUNITY: NEWS FROM COUNCILLORS



Following concerns raised by residents regarding theft of parcels, we are pleased to hear that L&Q will be

arranging for the installation of a parcel locker on the estate. We're always keen to hear from residents, not just about issues on the estate, we can advocate for you with regards to many issues. If in doubt, just ask – we'll be able to put you in touch with someone who can help.

Need to get in touch with them?

- ♦ Cllr Matthew Stanton:
councillormatthew.stanton@haverling.gov.uk
- ♦ Cllr Trevor McKeever:
councillortrevor.mckeever@haverling.gov.uk

Date for your diary:

Monday 27th October, from 2pm till 4pm, a Jobs and Skills Fair will be taking place at the Mardyke Community Centre on South Street. Over 100 people attended the previous event to get information and hear about opportunities.

A NOTE FROM MARGARET MULLANE

Just over a year ago was the proudest moment of my life when I was elected to serve you as the MP for Dagenham and Rainham, which incorporates the Beam Park development. This is the constituency where I was brought up, went to school and where I have worked my whole working life.

Before and since being elected I made a firm promise to work tirelessly to secure the delivery of the promised Beam Park station. I believe we have made real progress. In my regular meetings with the GLA leadership and Government Ministers I press the need for the station and there is a clear recognition that the removal of the block that the previous government had suddenly imposed will unlock further investment in jobs, businesses and new homes to our area.

I am here to represent you, please contact me on: margaret.mullane.mp@parliament.uk or 0208 984 7854



COMPLAINTS

We'll always aim to deliver a service that you're happy with, but if this doesn't happen, we have a formal complaints process you can use. To find out more, visit: www.lqgroup.org.uk/contact-us or call **0300 456 9996** and we'll do our best to put things right.

L&Q is a member of the Housing Ombudsman Scheme and follows their Complaint Handling Code, so if you're still not satisfied after we deal with your complaint, you can contact the Ombudsman at www.housing-ombudsman.org.uk or by calling **0300 111 3000**.



MET ENGAGE



Keeping our community safe is a partnership and there's a great new way for you to play your part. The Metropolitan Police have launched a new online platform called Met Engage, designed to help you connect directly with your local officers and have a say in how our area is policed.

What is Met Engage?

Met Engage is a digital platform that gives you direct access to key information, advice, and your local policing team. It's a space where you can get to know the officers who work in Beam Park, help shape local policing priorities, and stay informed about what's happening in our neighbourhood.

Why Should You Sign Up?

- ◆ Stay Informed: Get accurate, timely updates directly from the police.
- ◆ Have Your Say: Help influence the policing priorities for our area.
- ◆ Build Connections: Get to know your local officers and build a stronger, safer community together.

How to Get Involved Signing up is quick and easy. To join the platform and start making a difference, visit the Met Engage website today.

Visit the Met Engage homepage here:
<https://www.met.police.uk/engage/met-engage/>



ESTATE MANAGEMENT UPDATE

New Estate Management office – opening soon!

We're excited to announce that the Estate Management Office is coming soon

What this means for residents:

- ♦ Evening **drop-in sessions** will be available soon, book a slot to speak with your Neighbourhood Housing Lead (NHL)
- ♦ A **central hub** to address your housing needs more efficiently
- ♦ **Increased staff presence** on-site for quicker support and updates.

Welcome to our new team members!

We're growing our team to better serve you:

- ♦ **Jordan Slattery** – Our newest **Neighbourhood Housing Lead (NHL)** at Beam Park. Welcome aboard!
- ♦ **Gary Cook** – Our new **Caretaker**, bringing our team to 3 caretakers on-site **Monday to Friday, 8am–4pm**.

Repairs and Maintenance updates

Canton House Front Door

We sincerely apologise for the delay. The replacement door has now been ordered with an estimated **completion date: End of October**.

REPORTING REPAIRS

Help us help you!

Urgent repairs:

Please call the office directly.
Do not email your NHL.

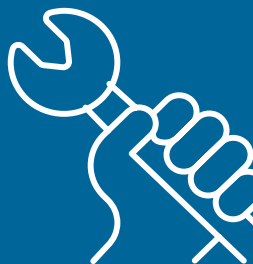
Non-urgent repairs:

reportarepair@lqgroup.org.uk

General Queries:

contact@lqgroup.org.uk or
<https://www.lqgroup.org.uk/contact-us/webforms/query-form>

Using the correct channels ensures your issue is resolved faster!



Bulk items and bin store etiquette

Fly-tipping harms our community and will result in **costs added to service charges**.

Please help us by disposing of bulky items responsibly:

- ♦ Take items to your **local tip**

Book a collection service:

- ♦ Havering: 01708 432563
- ♦ Barking & Dagenham: 020 8215 3000.

Donate usable items to charity:

- ♦ TCL Reuse Charity: 020 8553 5880
- ♦ Ask retailers to remove old appliances when delivering new ones.

CCTV monitoring is in place. Residents found fly-tipping may be charged for removal.

Parking rules – Please read carefully

Beam Park is a **car-free development** with a limited number of **disabled and visitor bays**.

- ♦ Do not park outside marked bays. Doing so will result in a **parking charge notice (PCN)**.
- ♦ **L&Q cannot assist with PCN appeals**.

To report unauthorised parking, visit:
www.parkingcontrolmanagement.co.uk/report/

For obstructive parking, TORT notices may be issued, and vehicle removal may follow.

Dogs on Beam Park – A polite reminder

We've received reports of:

- ♦ **Urinating** in communal areas (damaging carpets)
- ♦ **Dogs off-lead** on podiums causing nuisance
- ♦ **Fouling** on pathways and in gardens

This is not acceptable and must stop immediately.

All residents must register their dogs using the Pet Dog Registration Form.

Policy and form links:

- ♦ Pet Policy Info
- ♦ Dog Registration Form.

Unregistered dogs are a **tenancy breach** – please act now.



GROUNDS MAINTENANCE - IMPROVEMENTS IN ACTION

You asked, we listened! Two static ground maintenance workers are now on-site five days a week (9am–5pm).

Their responsibilities include:

- ♦ Litter picking
- ♦ Bin emptying
- ♦ Trimming, planting, and watering.

We're also gradually incorporating more landscaped areas into the maintenance schedule. Thank you for your patience as we work to enhance our shared spaces.



COMMUNITY SAFETY – WORKING TOGETHER

We're working closely with the **Safer Neighbourhood Team (SNT)** to reduce rising anti-social behaviour (ASB) across Beam Park. Expect more police presence in the area.

If you witness suspicious or criminal activity, please email: **SNTBeamPark@met.police.uk** or call the police directly on **999** to report.

FINAL WORDS

We're committed to making Beam Park a cleaner, safer, and more vibrant community for all. Thank you for your ongoing cooperation and support.

Keep an eye out for drop-in session dates once the Estate Office opens!



Have your say

Do you have any ideas you would like included in the next newsletter?

If so, please email **beamparkenquiries@lqgroup.org.uk**. and your request may be featured in the next edition!



Pound Advice – a free service offering confidential advice and support with budgeting, debt and benefits for L&Q residents.

For more information, call: **02034 752 221**
email: **pound@we-are-digital.co.uk** or
visit: **poundadvice.org.uk/contact-us/**



BEAM PARK®

beamstream.london



Beam Stream website

The Beam Stream website is almost complete! In the meantime, please continue to sign up to our mailing list using the QR code to the left. If you have any issues, please email: BeamParkEnquiries@LQGroup.org.uk



Visitor parking app

PCM have a Virtual Visitor Parking App. All vehicles parked in the marked VP bays must be registered for a valid Virtual Visitor Parking (VVP) parking session.

To download and register for the app, please search for 'Virtual Visitor Parking' in your app store or scan this QR code. Don't forget – you can self-enforce your own allocated parking bay by applying for the use of the PCM self-enforcement app. For more information on how this service can work for you. Please contact PCM on **01753 512 603** or visit: www.parkingcontrolmanagement.co.uk/contact

CONTACT THE TEAM TODAY

If you're experiencing maintenance issues with your home:

Private purchasers

- Contact Countryside Customer Services on **01277 233 699** or customerservicespseast@cpplc.com

L&Q tenants and leaseholders

- Contact L&Q Aftercare team to report any issues with your property on **020 8189 7604** between 8:30am – 5pm (Mon – Fri) or at lqaftercarelondon@lqgroup.org.uk
- For out of hours, please call **0300 456 9998**

Questions about the new homes or the ongoing construction work

- Countryside Marketing Suite, open daily, 10am – 5.30pm **020 3813 9139** or visit www.beampark.com

L&Q Shared Ownership homes

- **020 8189 7502** or visit lqhomes.com/beampark

Estate and block management queries

- Contact your L&Q Neighbourhood Housing Lead at contact@lqgroup.org.uk or **0300 456 9998**
- Caretaking Supervisor Ray Stares on **07984 602 399**

L&Q Energy

- Contact L&Q Energy helpdesk about your account landqenergy@lqgroup.org.uk or **0333 003 3733**

For information on community engagement events and activities

- Please contact: beamparkenquiries@lqgroup.org.uk